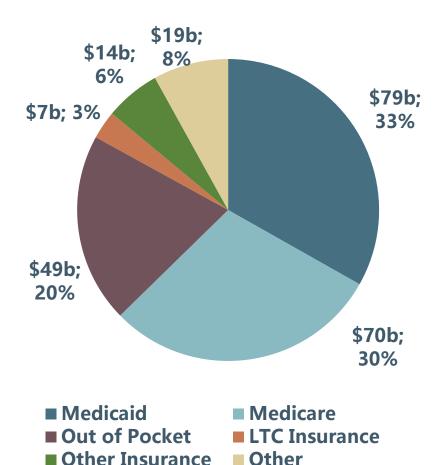


State of the Long-term Care Insurance Market

Shift to a New Generation of Products

Vincent L. Bodnar, Chief Actuary February 2, 2017

Funding of US LTC Expenses



- Spending on LTC was \$239 billion in 2014
- 63% was funded by two social programs:
 - Medicare: Limited post-acute care
 - Medicaid: Once assets are spent down
- 20% from direct out of pocket spending
 - Much includes asset spend-down
- Only 3% from private LTC insurance
 - 7 million insureds out of 86 million age 55+

Source: National Health Expenditure (NHE) Amounts by Type of Expenditure and Source of Funds



First generation of LTCI is struggling

- Low interest rates
- Low lapse rates
- Increasing longevity
- Evolving care delivery
- Regulatory uncertainty
- Carrier exits
- Distribution contraction

- 8% became 3%
- 5% became 1%
- 5 to 10 year increase
- Emergence of ALFs
- Political not actuarial
- 100+ to about 10
- 45k+ became ~2,000
- Smart buy to risky buy

Wary consumers

1 million policies sold in 2001 vs. <100k in 2016



Still a need

- Biggest fears about retirement¹:
 - 11%: Will have too much debt
 - 18%: Won't be able to afford daily expenses
 - 23%: Exhaust savings
 - 28%: High medical (LTC) expenses
- Most are aware of Medicaid as a safety net, but worry about losing control of care and lifestyle

¹Source: Bankrate.com Money Pulse Survey, Feb. 18, 2015



Still a need

- Private financing of LTC is strongly preferred¹
 - 59% agree that individuals should be responsible
 - 66% agree that owning private LTC insurance would give them peace of mind
 - 51% don't trust the government to run an LTC insurance plan
- LTCI coverage is still sought by consumers
 - Agents and financial advisors steer towards other options

¹Source: 2014 Survey of Long-Term Care Awareness and Planning, U.S. Dept. of HHS



Shift to hybrid products (2nd Generation



 Premiums for hybrid plans have overtaken traditional plans

— Important to note that most hybrid premiums are single

Sources: 2001-2014 Broker World Surveys and LIMRA's Individual Long-term Care and Life Combo Products Annual Reviews

premiums

Hybrid product sales

Hybrid products comprised

15% of new life insurance premium issued in 2015 (up from 12% in 2014)

200,000+ policies

and \$3.1 bn issued in

2015

Compared to **104,000** policies and **\$261m** in the stand-alone

Carriers are entering the hybrid LTC market as opposed to continued exits in the stand-alone LTC market

Sources: LIMRA's 2015 Individual LTC Sales and 2015 Life Combo Sales Surveys



Looking forward

- Expect increased volume of hybrid sales via:
- Target market expansion
 - Historical focus on affluent market
 - Companies are expanding to middle market via worksite and direct marketing channels
- Distribution and marketing shift
 - With some exception, hybrid sales are currently add-on options presented at the sale of life and annuity products
 - Specialty distribution, focused on hybrids as a primary LTC financing solution, will likely emerge and greatly increase sales volumes



Looking forward

- NAIC LTC Innovation Subgroup focused on three tasks:
 - 1. Advocate for federal tax policy changes to encourage private LTC financing
 - 2. Increase awareness of hybrids and other existing alternative products
 - 3. New section of the LTC model regulation to enable Savings Based LTC products
- Third Generation of LTCI products is likely to emerge



Alternative products

Using existing insurance products to fund LTC in new

- ways...

 Care Annuity (UK version of LTC insurance)
 - Underwritten SPIA issued to newly disabled persons
 - Health conditions result in higher monthly benefit payments than traditional SPIAs
 - Removes longevity risk for the annuitant
 - Large segment of 80+ year-olds have enough assets to fund LTC in this manner
- Life settlements
 - Assign death benefit from existing life policy
 - Greater value than cash value; can annuitize for life



Savings Based LTCI

- Would require modifications to NAIC LTC Models
- Shifts investment, lapse and future uncertainty risks to consumer
- Resembles universal life, but with LTC as the insured event:
 - Cash / account values
 - Flexible premiums
 - Annual cost of insurance charges
 - Investment income credits
 - Modular coverage
 - Payout options at LTC event (e.g., annuitize)





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